

CalHFA MAS User Guide: New User Registration

1. Go to our website www.calhfa.ca.gov and click “MAS Login” under the Lenders/Realtors tab.

2. Click “Register/Sign Up”

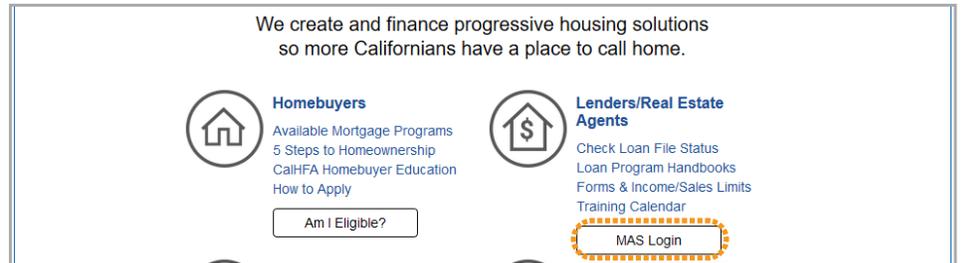
3. Complete registration information

TIP Password must be at least 10 characters and include 3 of the following: Upper, Lower, digit or special character

4. After you register you will receive an email from mas@calhfa.ca.gov to confirm your account. Please check your junk or spam folder if you do not receive it.

5. Once you confirm your account an email will go to the administrator at your company to approve your access

TIP The administrator will give you either read only access, limited access, or full access. In order to lock or cancel loans you will need full access.



MAS login under Lenders/Realtors tab on CalHFA home page



Click “Register/Sign Up” on MAS login page

A screenshot of the "Register/Sign Up" registration form. The form includes fields for "Email Address", "Password", "Confirm Password", "Secret Question", "Secret Question Answer", "First Name", "Last Name", "Phone Number", "Employer", "Address", "City", and "Zip Code". The "Password" field has a note: "Password must be 10 characters long. Password must contain at least 3 of the following characters: one upper, one lower, one digit or one special character." The "Secret Question" field has a note: "Please enter a secret question and corresponding answer. This may be used if you need to reset your password. e.g. What city was I born in?" The "Secret Question Answer" field has a note: "e.g. Los Angeles". The "Register/Sign Up" button at the bottom is highlighted with a dashed orange border.

Complete registration information